

Student Services Handbook

2020-2021

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Student Services Handbook

Introduction

Message from the Vice President of Student Services

Dear Students:

Welcome to Coastline College. I am delighted that you have chosen Coastline for pursuing your associate degree, career education certificate and transfer preparation. You have made an excellent choice!

Coastline is an innovative college that is deeply committed to guiding students throughout their educational journey toward successful outcomes. We have an outstanding student-centered team of faculty and staff who are flexible and who genuinely care about students. Coastline offers programs at our campuses in Newport Beach, Westminster (Le-Jao), and Garden Grove as well as online through our top-notch innovative online learning program. Our faculty, classified professionals, and administrators are here to support you at all times, but especially during these challenging times. Best wishes for a memorable and successful academic year. Please do not hesitate to let us know when and how we can assist you.

Sincerely,

Loretta P. Adrian, Ph.D.

President

Coastline College's Vision

"Creating opportunities for student success"

Message from the Vice President of Student Services

Dear Students:

Thank you for Choosing Coastline College for your educational experience! I hope you will take advantage of our many opportunities for engagement, and the various services to help you achieve success. Coastline College's staff and faculty are here to serve you and make your academic studies a positive and fulfilling experience. This student handbook is a guide to assist you in this journey. It is our honor to support you at Coastline College.

Sincerely,

Kate Mueller, Ed.D.

Vice President of Student Services

ACCREDITATION

Coastline College is one of the 116 California Community Colleges in the State. Coastline is accredited by the [Accrediting Commission for Community and Junior Colleges](#) (ACCJC) of the Western Association of Schools and Colleges (10 Commercial Blvd., Suite 204, Novato, CA 94949, (415) 506-0234), an institutional accrediting body recognized by the Council for Higher Education Accreditation and the U.S. Department of Education. Additional information about accreditation, including the filing of complaints against member institutions, can be found at: [accjc.org](#). Reaffirmed for seven years, July 2019.

What is Accreditation?

Accreditation is a process for evaluation and assuring the quality of education used by the American higher education community. Each institution affiliated with the ACCJC voluntarily undergoes a seven-year cycle of institutional self-evaluation and professional peer review, measuring itself against the Accreditation Standards. Based upon reports and peer review, the Commission determines the accredited status of an institution, which is made public through Commission announcements.

ADMINISTRATIVE OFFICES

Office of the President

- President: Dr. Lori Adrian
- Executive Assistant to the President: Laila Mertz
- Administrative Assistant to the President: Yadira Lopez-Daly
- Foundation: Mariam Khosravani, Executive Director
- Institutional Effectiveness & Research: Dr. Aeron Zentner, Administrative Director
- Marketing and Community Relations: Dawn Willson, Director

Instruction

- Vice President of Instructions: Dr. Vince Rodriguez, Vice President
- Arts & Science: Dr. Tom Neal, Dean
- Distance Learning and TEACH3 Programs: Dr. Shelly Blair, Dean
- Career and Technical Education: Dr. Shelly Blair, Dean
- Innovative Learning: Dr. Shelly Blair, Dean
- Humanities and Basic Skills: Dr. Dana Emerson, Dean

Student Services

- Vice President of Student Service: Dr. Kate Mueller
- Assistant to Vice President of Student Services: Patty Franco
- Admissions and Records: Jim West, Director
- Counseling/Special Programs/Matriculation: Dr. Bruce Keeler, Dean
- Dean of Students: Dr. Natalie Schonfeld
- EOPS/CARE/CalWORKs/NextUp: Mai Le, Director
- Equity and Title IX: Leighia Fleming, Director
- Financial Aid: Chinh Pham, Director
- Student Leadership and Global Engagement: Rene Gutierrez, Program Director
- Extended Learning and Military Education: Chermaine Harrell, Dean

Administrative Services

- Administrative Services: Christine Nguyen, Vice President
- Assistant to Vice President of Administrative Services: Martha Tran-Nguyen

CONTACT LIST FOR REMOTE SERVICES IN TIME OF COVID

<https://docs.google.com/spreadsheets/d/1BrtnOhTuXgPhShXinoihAFSwKasznu6sWae21Oz6qkY/edit#gid=0>

2020-2021 ACADEMIC CALENDAR

To view the 2020-2021 Academic calendar please follow this [link](#).

STUDENT SUPPORT SERVICES

Every office is here to help you meet your educational goals, including completion, graduation, and/or transferring from Coastline College. Below are our various services available to you.

ADMISSIONS AND RECORDS

Admissions and Records is the place to go for help in enrolling in classes, learning about prerequisites, having your incoming transcript evaluated, learning about California's higher education residency law, change of grade, and transcripts.

Phone: (714) 241-6176

Fax: (714) 241-6288

Email: cccadmissionsoffice@coastline.edu

CAREER CENTER

The mission of the Career Center is to guide, provide, and equip students and the community with the necessary career development tools, knowledge, and skills needed to improve their career marketability and competitiveness to be successful in the global workplace.

We assist students by providing the following services:

- Career exploration, development, and planning
- Career assessments
- Job, internship, volunteer, and experience search strategies
- Mock interviews
- Resume and cover letter critiques
- Career fairs
- In-person or virtual career workshops
- Post-baccalaureate education planning and applications

Phone: (714) 241-6311

Email: Careercenter@coastline.edu

Web: www.coastline.edu/services/career-services-center/

COUNSELING SERVICES

Our counselors are available to assist you with:

- Educational Planning
- Transfer Counseling
- Career Counseling
- Personal Counseling/Resources

Counselors are available for online appointments. Students may schedule an appointment by calling (714) 241-6162 or through our website: [Coastline Counseling](#).

Phone: (714) 241-6162

Fax: (714) 241-6236

Email: counselingdept@coastline.edu

Web: www.coastline.edu/services/counseling

EXTENDED OPPORTUNITY PROGRAMS & SERVICES (EOPS)

Coastline College's Extended Opportunity Programs and Services is a state-funded program whose aim is to provide the academic, personal, and financial support necessary for students whose educational and socioeconomic backgrounds might limit their access to higher education, or hinder their ability to be academically successful as they begin their college-level studies. Eligible students are provided additional guidance and support to help them achieve their academic goals. EOPS students who are single parents of young children may receive additional support services through CARE. EOPS students who are current or former foster youth may receive additional support services through NextUp.

Special Services We Provide

- Book assistance: The EOPS book service program provides assistance with book rental and/or purchase (depending on the availability of funds).
- Priority registration: The program provides EOPS students with early registration, making it easier for those students who qualify and participate to get the right classes they need at the times they need them.
- Counseling and advisement: Staff are available to assist with general information and advisement, and a professional educational EOPS counselor to assist with educational and career goals. All EOPS students must see the EOPS counselor a minimum of three times a semester to maintain good standing.
- New student orientation: This is a two-hour presentation by EOPS staff to give you comprehensive information.

Phone: (714) 241-6237

Email: eopsprogram@coastline.edu

Web: www.coastline.edu/services/eops/

FINANCIAL AID

Coastline College offers both federal and state government aid programs to eligible Coastline students who need financial assistance in covering the cost of attending college. Generally, financial aid comes in the form of grants, part-time work programs, and loans. Additionally, the California Promise Grant (formerly the BOG fee waiver) covers Coastline enrollment fees for students who qualify.

All students, including military students and their spouses/dependents, who enroll in degree, transfer, or approved certificate programs should apply for financial aid. Some students pass up the opportunity and don't apply for financial aid because they think they might not qualify. However, many of these students are eligible and miss out on aid they might have received.

All federal and state financial aid can be applied for through one application: the FAFSA (Free Application for Federal Student Aid). The FAFSA is completed online at FAFSA.gov. Before attempting to complete the FAFSA, students should go to the FAFSA.gov site to see what information they will need to have readily available in order to apply for federal and stated financial aid.

For AB 540/Dream Act students—To apply for California College Promise Grant and Cal Grant, students should complete the California Dream Act Application online at <https://dream.csac.ca.gov>.

Phone: (714) 241-6239

Fax: (714) 241-6312

Email: financialaid@coastline.edu

Web: www.cccd.edu/students/financial-aid

COASTLINE CARES PANTRY

Coastline College has partnered with Second Harvest Food Bank to create a pantry of non-perishable items for all students who are experiencing food insecurity and are in need of immediate help. Student Services can also provide CalFresh Program information. Please see this link [COASTLINE CARES PANTRY](#) for the most current information about locations, hours of operation, and instructions.

Phone: (714) 241-6004

Email: mschaller@coastline.edu

HEALTH SERVICES

Health services (primary care professional services/not an insurance plan) for Coastline students are provided through the Golden West College and Orange Coast College Health Centers. For details, go to our website at coastline.edu/services/health-services

Alcohol and Drug Prevention Resources:

The CCCD strives to provide a drug-free environment that maximizes academic achievement and personal growth. The three colleges in the District offer a variety of classes which focus on alcohol and drug abuse prevention education. Coastline offers Health C100—Personal Health.

County Services:

The County of Orange Public Health Department, Orange County Alcohol Services Office, offers therapy and counseling treatment for family members of alcoholic clients. Call (714) 896-7574 for information.

Mental Health Counseling:

Part-time Coastline College Mental Health Counselors are available to enrolled students. Please contact the Counseling Office in the College Center for information or to schedule an appointment by calling 714-241-6005.

STATE LAWS AND COLLEGE REGULATIONS

State laws and the CCCD Student Code of Conduct specifically prohibit the use, possession, distribution and sale of drugs or alcohol on campus property, at any college-sponsored activity or event, or in District and college vehicles regardless of location. Complete information on the laws and the Student Code of Conduct is available at the College Center, Student Services office. The use of all tobacco products (including vapers) is prohibited in and on all District property, per State law.

LEGAL

Coastline students, staff, faculty, and/or alumni may call (714) 714-7162 for legal inquiries.

LIBRARY

The Coastline College Library provides training, support, and resources for Coastline students to enable them to find and evaluate information effectively. The Coastline Library is 100% online and open 24 hours a day, 7 days a week. We serve Coastline students through the website, in Canvas, and at the Library Office. All resources are available for students regardless of where you live!

Phone/Text: (714) 241-696-1573

Email: library@coastline.edu

Web: coastline.edu/library

Hours: Online library always open!

SUBSCRIBE to the [Coastline Library YouTube Channel!](#) It's awesome.

SCHOLARSHIPS

Coastline's Scholarship are awarded to students who have demonstrated excellence, academic achievement, and/or wish to pursue educational or career goals. Students enrolled at Coastline in the Fall or Spring semesters may apply for scholarships. The awards are presented at the Scholarship Awards Reception during the Spring semester. Scholarships do not have to be repaid. Please visit www.coastline.edu/scholarships or email scholarship@coastline.edu for more information, including deadlines and application processes.

SPECIAL PROGRAMS AND SERVICES FOR STUDENTS WITH DISABILITIES

Students with disabilities (e.g. mobility, communication, speech, hearing, learning, vision, acquired brain injury, intellectual, ADHD, autism, and/or psychological) are invited to request assistance from Office of Special Programs and Services for the Disabled.

Services include, but are not limited to: interpreting services, note taking, registration assistance, specialized counseling, specialized materials/equipment (i.e., digital recorders, enlarged print, e-text, and other alternative formatted materials), test proctoring, extended time on exams, and priority registration.

Programs: Coastline also offers comprehensive programs and services to students with intellectual disabilities, acquired brain injuries, and mobility impairments.

To obtain more information about programs and services, please email specialprograms@coastline.edu or call (714) 241-6214 or (714) 431-3605 (TTY).

STUDENT LIFE AND CLUBS

Student Life /Leadership & Success

"Student Life" supports campus activities, student clubs and organizations, student government, and other campus events such as the annual graduation and scholarship ceremonies. Student Life offers leadership workshops and presentations to Coastline students throughout the year.

Clubs

Clubs are a great way to interact with other students at Coastline. Clubs can be based on academic, professional, developmental, social, or recreational interests. To start a club, you will need: 3 interested students, and at least 1 faculty/staff advisor. For more information, visit Student Life or contact Kasie Hipp at khipp@coastline.edu or go to coastline.edu/clubs

Associated Student Government (ASG) of Coastline College (CCC)

The Associated Student Government (ASG) is the official voice of the student body at Coastline College. ASG provides opportunities to learn about governance, advocacy, leadership, and event planning. Go to coastline.edu/asm for more information about ASG, available leadership opportunities, and upcoming events. Visit their office on the 4th floor of the College Center, or contact Kasie Hipp for more information: khipp@coastline.edu

TRANSFER CENTER

The Transfer Center provides students with transfer information, resources, and services on: CSU-UC and-private school-application assistance and deadlines, transfer majors and career paths, transfer fairs, scholarship applications, university tours, workshops, and college representative visits.

Email: transfercenter@coastline.edu

Phone: (714) 241-6171

[Transfer Center YouTube Channel](#)

VETERANS RESOURCE CENTERS

Coastline's Veterans Resource Centers (VRC) are community-based centers that engage not only local Veterans taking classes, but also serve to connect student-Veterans located worldwide, and community Veterans who wish to network with their peers. The VRCs provide a comfortable and positive environment where Veterans will find access to academic resources, community referrals, networking opportunities, counseling and advisement services, computer access with Wi-Fi, a place to study, and workshops featuring guest lecturers of value to Veterans seeking career and academic opportunities. Coastline also provides the resources available in the VRCs to students worldwide through a Virtual VRC. The VRCs also have non-perishable items available to Veteran Students.

For more information or hours, please email Vet2Vet@coastline.edu or call (714) 241-6126.

COLLEGE POLICIES AND PROCEDURES

Included in the section are all the important rules of the college. It is important that you understand your rights and responsibilities as a student.

ACADEMIC HONESTY

Academic Integrity is a shared responsibility of the individual student and the College's faculty and staff

Coastline College's institutional reputation is built on the individual student's commitment to academic honesty and integrity and the effective administration of academic integrity issues by the College's faculty and staff.

Coastline College Faculty are responsible for ensuring that grades are truly indicative of the student's learned knowledge as exhibited in the classroom and through their coursework. Student acts of academic dishonesty cause disruption of the educational process weaken our College's reputation, and present challenges for our faculty to fairly assess student academic performance.

While Coastline College Faculty hold primary responsibility for ensuring that academic honesty is maintained in their classes, individual students share in this responsibility. Coastline students are to refrain from engaging in academic dishonesty. The Coast Community College District's Student Code of Conduct Administrative Procedures (AP-5500) applies to all students whose conduct violates academic honesty and integrity.

Any Coastline Faculty member who has evidence that a student committed an act of academic dishonesty, shall, after speaking with the student, take one or more of the following disciplinary actions:

Issue an oral reprimand.

Give the student an "F" grade, zero points, or a reduced number of points on all or part of a particular paper, project or examination; if the act of academic dishonesty results in a "F" grade or zero points being awarded to the student for that particular paper, project, or examination, and this result affects the student's overall grade in the class, then the student shall be issued the proper grade, as affected by the specific "F" or zero grade, by the faculty member.

For all incidents of academic dishonesty, the instructor will report the matter to the College's Disciplinary Officer (the Dean of Students).

ACTIONS BY THE COLLEGE'S DISCIPLINARY OFFICER

Upon receipt of a report of an incident of academic dishonesty, the College's Disciplinary Officer will send a letter to the student inviting them to present a response to the allegations of academic dishonesty. If a finding of academic dishonesty is made, the student may be placed on disciplinary probation with other possible sanctions being imposed pursuant to the District's Student Code of Conduct.

Upon receipt of subsequent reports of academic dishonesty, the College's Disciplinary Officer will consider suspending the student for one full calendar year.

If, following the student's return from the one year suspension, the College's Disciplinary Officer receives further reports of academic dishonesty, they will recommend that the student be expelled from the District for a period of no less than three years.

The sanctions imposed for an act of academic dishonesty depend on the severity of the incident. As a result, a student may be suspended from the College on a first offense or be recommended for expulsion by the CCD Board of Trustees.

The College's Disciplinary Officer shall keep the appropriate Faculty and Dean(s) reasonably informed of the status and outcome of the disciplinary process.

ACADEMIC RENEWAL POLICY AND PROCEDURE

Please see the actual procedures posted on the Coast College District website for the current policy in place: [Board Policies Academic Affairs and Academic Renewal](#)

This Academic Renewal Policy (BP 4240) and Procedures (AP 4240) for Coastline College is issued pursuant to Section 55040 of the California Administrative Code (Title 5) regulations. The purpose of this policy and procedure is to disregard past substandard academic performance of a student when such work is not reflective of their current demonstrated ability. It is based on the recognition that, due to unusual circumstances or circumstances beyond the student's control, the past substandard work will negatively affect their academic standing and unnecessarily prolong the rate at which they complete their current objectives. Academic renewal is intended to facilitate graduation from a College in the District or enable qualified students to transfer to a four-year college or university.

Therefore, under the specific circumstances outlined below, Coastline College may disregard from all consideration associated with the computation of a student's cumulative grade point average (GPA) up to a maximum of thirty (30) units of course work taken at any College in the District for graduation and transfer purposes only.

These circumstances are:

- The coursework to be disregarded is substandard (grades of D, F, or NP). If approved, the selected coursework shall be disregarded in that semester, except those courses required as a prerequisite or to satisfy a requirement in the student's current declared program of study.
- A minimum of 15 semester units has been completed at any regionally accredited college or university with a cumulative GPA of at least 2.0 in all course work subsequent to the course work to be disregarded.
- At least 12 months have elapsed since the most recent approved request for academic renewal.
- Academic renewal cannot be reversed once it has been granted.
- A student may request academic renewal a maximum of two times district-wide during enrollment at the Colleges in the District.

All coursework will remain legible on the student's permanent record (transcript), ensuring a true and complete academic history. However, students' permanent records will be annotated so that it is readily evident to all users of the records that the units are to be disregarded. This notation will be made at the time that the academic renewal has been approved by the appropriate College office. If another accredited college has acted to remove previous course work from consideration in computing the GPA, such action shall be honored in terms of its Procedure. However, such units disregarded shall be deducted from the 30 units maximum of coursework eligible to be disregarded at a College in the District. Procedures and procedure is the responsibility of the appropriate College official, who may, for compelling reasons, make exceptions to the stated conditions provided that there is compliance with the applicable requirements of Title 5. The Admissions and Records and Counseling departments at the Colleges in the District are responsible for implementing this Procedure.

NOTE: It is possible that other colleges or universities may not accept the Academic Renewal Policy.

ACADEMIC STANDARDS

- Coastline recognizes academic honor in four ways:
- **PRESIDENT'S LIST:** A student is eligible to be included on the President's List after completing a semester of at least 12 units in courses awarding letter grades during which a GPA of 4.0 is earned.
- **DEAN'S LIST:** A student is eligible to be included on the Dean's List after completing a semester of at least 12 units in courses awarding letter grades during which a GPA of 3.50 to 3.99 is earned.
- **HONORS LIST:** A student is eligible to be included on the Honors List after completing a semester of 6.0 to 11.9 units in courses awarding letter grades during which a GPA of 3.75 to 4.0 is earned.
- **GRADUATION WITH HONORS:** A student is eligible for Graduation with Honors if he or she achieves a 3.50 or higher GPA in all college units attempted and a 3.50 or higher GPA in all courses completed at Coastline.

ACADEMIC PROBATION STATUS

The CCCD's policy on probation states that a student shall be placed on probation if he or she meets one of two conditions:

A student is on academic probation if he or she has attempted at least 12 semester units at a district college and

- has a grade point average of less than 2.0 in the most recent semester completed, or
- has a cumulative grade point average of less than 2.0 in all units attempted.

Progress Probation:

A student is on progress probation if he or she has attempted at least 12 semester units at a district college and the percentage of units with "W, I, NC, AND NP" grades reaches or exceeds 50 percent.

Students on probation at one CCCD college shall be on probation at all colleges within the CCCD. All probationary students shall be notified of their status and counseling services shall be made available.

Disqualification Status:

The approved disqualification policy states that a student in the CCCD who is on academic or progress probation shall be disqualified whenever he or she meets one of two conditions:

- Academic Disqualification—Any student on academic probation for two consecutive semesters shall be academically disqualified.
- Progress Disqualification—Any student on progress probation for two consecutive semesters shall be disqualified for lack of satisfactory progress.

Students on disqualification at one CCCD college shall be on disqualification at all colleges within the CCCD. Students shall be notified of dismissal status near the beginning of the semester that it takes effect, but in any case, no later than the start of the Fall semester. If circumstances warrant, exceptions may be made and reinstatement granted by the Probation and Disqualification Review Committee.

ANIMALS AND/OR PETS

Animals and/or pets of any kind or description are not allowed on or within college property. This restriction also applies to animals and/or pets confined in any vehicle parked on college property. This does not apply to the use of guide, signal or service dogs for assisting persons with disabilities.

CLASS ATTENDANCE

Students are expected to attend classes regularly. Failure to attend may be taken into consideration by instructors when assigning grades. Students who miss the first class meeting,

are absent for two contiguous class meeting or have too many absences MAY be dropped by the Instructor at any time during the semester until the final deadline for withdrawal.

Instructors may have more restrictive requirements for attendance and these requirements shall be stated in the class syllabus. Student's that miss class due to verifiable extenuating circumstances beyond the control of the student (i.e. accident, illness, death in immediate family, etc.) should inform their instructors prior to missing class meetings. A student who has been absent because of extenuating circumstance should report to the instructor on the day of his/her return. No absence excuses a student from making up the work missed. Students should realize that absences may adversely affect their grades.

NOTE: It is the responsibility of the student to withdraw and meet all fee/ refund deadlines and it is also the responsibility of the student to withdraw by state mandated

deadlines to avoid grade penalties. Refer to posted schedules and dates on the College's website, and/or your official student schedule (available via [MyCCC](#)).

CLASS WITHDRAWAL PROCEDURES

Each student is responsible to complete OR officially withdraw from each class in which he/she enrolls.

Students who are dropped by their instructors for missing the first class meeting or for excessive absences should verify that the instructor completed the drop; check via [MyCCC](#) or with the Admissions Office in order to avoid grade penalties and to comply with critical drop dates as specified.

Students should be aware that "W's" are used to determine academic status.

Students may withdraw/drop a class by:

- Logging in to your [MyCCC](#) Portal. Drops will be allowed via the web in accordance with published drop deadlines.
- Or: Mailing a letter or Student Drop Form by the drop deadline date to Coastline College, 11460 Warner Avenue, Fountain Valley, CA 92708. The letter should be sent to the attention of the Admissions office and the student needs to make sure the envelope has a USPS postmark on or before the deadline date.

If you are unable to drop a class online or postmark a mailed request by the withdrawal deadline, you **MUST** send an email by the deadline date to cccadmissionsoffice@coastline.edu with the following information:

- Full Name
- Coastline Student ID Number
- The CRN and name of the course you are attempting to drop
- An explanation of why you cannot drop via [MyCCC](#) Portal

You will be contacted the next business day, after Admissions & Records receives your request.

WITHDRAW AFTER THE DEADLINE

Students may petition for a "W" grade after the final limit for "W" only for extenuating circumstances beyond the control of the student, such as verified accident or illness. Petitions must be reviewed and approved by the Grade Review Committee.

REPEATING CLASSES

It is possible to repeat a class only in certain circumstances as follows:

- In the course description in the catalog, the class is identified as eligible for repetition;
- Or: The class is eligible for grade remediation by repetition.

New repeat rules effective Summer Term 2012. Students are now limited to three total enrollments for most credit courses. Students will not be allowed to repeat a course more than three times without documented evidence of extenuating circumstances. W grades are counted as enrollments.

REASONS TO REPEAT A CLASS

Repeating a course in an effort to alleviate a substandard grade

Students who receive substandard grades ("D", "F", "NP" or "NC") and/or one or more Withdrawals ("W") on the transcript may attempt to successfully complete the course up to a total of two additional times within the Coast College District, if necessary to alleviate the substandard grade or successfully complete the course.

After the third attempt to receive a passing grade in a course, the student may complete the Petition to Repeat form and submit to the Admissions and Records Office for one additional attempt. Petitions are only considered for documented extenuating circumstances. Students who withdraw and receive a “W” on each of the three allowable attempts, if by petition the student is given permission to enroll, the students will not be able to withdraw from the course again and an evaluative grade symbol will be recorded. NO FURTHER ATTEMPTS WILL BE PERMITTED.

If the substandard grade is repeated within the Coast College District, the Repeat/Delete grade exclusion will be automatically performed on the student’s academic transcript. The grades in the latest term will be the grade which will be used to calculate grade point average regardless of which grade was higher. Although the previous grade(s) will not be counted in the grade point average, they will remain visible on the transcript and the last recorded attempt is the course which will be counted in the student’s permanent academic history.

When a student repeats an equivalent course in which a substandard grade outside the Coast Community College District at a regionally accredited college, they must file a Repeat/Delete Request and submit it to the Admissions and Records Office along with an official transcript from the other college showing successful completion of the course.

Repeating a course due to a significant lapse of time, where a passing grade (CR or P) or C or better was previously earned. A significant lapse of time is defined as at least five years. All coursework shall remain on the student’s permanent record. The current grade and credit will be disregarded in computing your CCC GPA. Course repetition based on significant lapse of time may only occur once. (Documentation must be submitted)

You have extenuating circumstances

This includes verified cases of accidents, illness, or other life changing event beyond the control of the student that prevented you from doing well in the course (must submit documentation).

The course you wish to repeat is part of a legally mandated training as a condition of continued or volunteer employment. Regardless of whether or not a substandard grade (D, F, NC, or NP) was previously earned, the grade and unit credit shall be included each time for the purpose of calculating the GPA. (Documentation must be attached to certify that course repetition is necessary to complete legally mandated training).

Repeating a course previously taken at another college.

Substandard or non-substandard grades earned at another institution will not be alleviated by repeating a course at Coastline College. The grade and unit credit earned will be calculated and averaged in GPA.

GRADES

Grade reports are not mailed. Students may access their grades online by logging in to their [MyCCC](#) site. Students also have the option of printing their own CCC unofficial transcript. Semester grades are available online approximately 10 working days after the end of the semester (excluding holiday periods).

Symbol	Definition	Grade Points or Units
A	Excellent	4
B	Good	3
C	Satisfactory	2
D	Passing, less than satisfactory	1
F	Failing	0

INCOMPLETE GRADES

Incomplete academic work for justifiable reasons at the end of the term may result in a “I” symbol being entered in the student’s permanent record. The “I” may be made up no later than one year following the end of the term in which it was assigned. Incompletes will revert to an “F” after one year (or the time designated by the instructor) if the student does not make up the coursework with the instructor.

NOTE: Students are not permitted to enroll in a course in which they were assigned an “I” grade. Incompletes must be agreed upon by both the student and the instructor.

PASS / NO PASS

When you select the pass (P)/no pass (NP) option, you will receive a P or NP on your report card instead of a letter (A-F) grade. P means you have satisfactorily completed (passed) the course. NP means you have unsatisfactorily completed (failed) the course. For more information select this link: <https://www.coastline.edu/admissions-and-records/records-and-transcripts/index.php>

COMPLAINT PROCESS

Please note the Student Grievance Procedures are being reviewed and revised at the time of publication and will be updated once approved.

Coastline College and its employees make every effort to serve students and non-students courteously and efficiently in accordance with college and district policies and state and federal laws. Individuals who are dissatisfied with a college policy, procedure, or the conduct of a college employee can bring forth a complaint.

Complaints generally fall into one of the following categories (1) general complaint, (2) grade grievance, or (3) discrimination complaint. For guidance or questions regarding the complaint process please contact Dr. Natalie Schonfeld, Dean of Students at 714-241-6142.

GENERAL COMPLAINT

Individuals dissatisfied with a campus policy or the conduct of a college employee can bring a complaint, in the form of a written or verbal notice of dissatisfaction, to the attention of the appropriate faculty, staff, or administrator at any time. If a problem is identified, applicable remedies will be put in place as soon as possible. Before filing a complaint, individuals should make every effort to resolve their dissatisfaction informally with the college personnel directly involved. If addressing an issue informally does not lead to satisfactory resolution, the individual may register a complaint with the appropriate supervisor or administrator. If, after contacting the appropriate supervisor or administrator, you are not satisfied with the outcome, you may contact that person’s supervisor/administrator. Complaints escalating to this level should be submitted in writing so that the appropriate administrator can investigate the complaint and respond appropriately.

Complaints can be submitted electronically here: [Coastline/CCCD Service Complaint Form](#)

Attn: Dr. Natalie Schonfeld, Dean of Students. Complaints

COMPLAINT FORM

Grade Grievance

All grade grievances are handled through the student grievance process. In general, and by law, the instructor is solely responsible for the assignment of grades. No instructor may be directed to change a grade except in certain narrow circumstances authorized by Education Code Section 76224(a), “When grades are given for any course of instruction taught in a community college, the grade given to each student shall be the grade determined by the instructor of the course and the determination of the student’s grade by the instructor, in the absence of mistake, fraud, bad faith, or incompetency, shall be final.”

Grade grievances are handled through the Office of Admissions and Records.

Discrimination Complaint

Coastline College and the Coast Community College District are committed to equal opportunity in educational programs, employment, and access to all institutional programs and activities. The District does not discriminate in providing educational or employment opportunities to any person on the basis of race or ethnicity, gender, gender identity, gender expression, religion, age, national origin, sexual orientation, marital status, medical condition,

pregnancy, physical or mental disability, military or veteran status, genetic information, because they are perceived to have one or more of the foregoing characteristics, or based on association with a person or group with one or more of these actual or perceived characteristics.

Since failure to report harassment and discrimination impedes the Coast Community College District's ability to stop the behavior, the District encourages any person, including third parties, employees, and students who believe they are being harassed or discriminated against, to file a complaint within 30 days of the alleged incident. Discrimination complaints shall be filed by the individual alleging he/she has personally suffered unlawful discrimination or by the individual who has learned of such unlawful discrimination in his/her official capacity as a faculty member or administrator.

Complaints not involving employment shall be filed within one year of the date of the alleged unlawful discrimination or within one year of the date on which the complainant knew or should have known of the facts underlying the allegation of unlawful discrimination.

In any complaint alleging discrimination in employment, the complaint shall be filed within **180 calendar days** of the date the alleged unlawful discrimination occurred; this period should be extended by no more than 90 calendar days following the expiration of the 180 calendar days if the complainant first obtained knowledge of the facts of the alleged violation after the expiration of the 180 calendar days.

To file a complaint alleging unlawful discrimination, please submit an [Unlawful Discrimination Complaint Form \[PDF\]](#) to the Coast Community College District at 1370 Adams Ave., Costa Mesa, CA 92626, Attn: Office of Human Resources by mail only. In response to COVID-19, offices are closed at the time of this publication.

Veterans-GI Bill Feedback System

Military Students using TA benefits and Military Dependents using MyCAA may contact the Military OneSource Postsecondary Education Complaint System at: <https://www.militaryonesource.mil/education-employment/for-service-members/choosing-a-college/postsecondary-education-complaint-system>

You may submit a complaint to the Veterans Administration (VA) if you believe that Coastline College is failing to follow the VA Principles of Excellence. Visit the [VA Website](#) for more information or to submit a complaint.

Off-Campus Resources for Complaints

Most complaints, grievances or disciplinary matters should be resolved at the campus level. This is the quickest and most successful way of resolving issues involving a California Community College (CCC). You are encouraged to work through the campus complaint process first before escalating issues to any of the following resources.

Issues that are not resolved at the campus level may be presented:

- To the Accrediting Commission for Community and Junior Colleges (ACCJC) at <http://www.accjc.org/complaint-process> if your complaint is associated with the institution's compliance with academic program quality and accrediting standards. ACCJC is the agency that accredits the academic programs of the California Community Colleges.
- To the CCC Chancellor's Office by completing a web form if your complaint does not concern CCC's compliance with academic program quality and accrediting standards.
- If your complaint involves unlawful discrimination, to the Chancellor's Office website at <https://www.cccco.edu/About-Us/Chancellors-Office/Divisions/General-Counsel/Discrimination-Appeals/Unlawful-Discrimination>

For more information, please visit the California Community College State Chancellor's Office website at: <https://www.cccco.edu/About-Us/Chancellors-Office/>

Online Students Living Outside California

If you are a student taking an online class and you live in a state other than California, you may file a complaint with your local state regulator. Visit the State Regulator Complaint Contact Info for a list of state regulators and their contact information.

Sexual Misconduct

Coastline College and the Coast Community College District recognize that sexual assault is a serious issue and will not tolerate acts of sexual assault on district property or at district-sponsored activities. The District will investigate all allegations of sexual assault that occur on District property or at sponsored activities and take appropriate criminal, disciplinary or legal action, with prior consent of the victim. The Coast Community College District is committed to its students' safety as a vital ingredient to student learning and success. The District encourages victims of sexual violence to report the crime.

If you are a student and feel you are being sexually harassed or that you have been a victim of sexual misconduct, you may submit a complaint online at https://cm.maxient.com/reportingform.php?CoastColleges&layout_id=3 or contact the Director of Student Equity and Title IX, Leighia Fleming, at 714-241-6130. You can also visit the Title IX/Sexual Misconduct web page at <http://www.coastline.edu/title-ix> for more information.

If you are a Coastline College employee and you feel that you are being sexually harassed, please contact Human Resources.

DISCLOSURE STATEMENT

The Coast Community College District (Coastline College) has provided this disclosure in compliance with the requirements of the Higher Education Act of 1965, as amended, as regulated in CFR 34, Sections 600.9 (b) (3) and 668.43(b).

If you have any concerns with this disclosure, please write to Coastline College at 11460 Warner Avenue, Fountain Valley, CA 92708. In response to COVID-19, offices are closed at the time of this publication.

This disclosure was last revised on 7-24-19. Nothing in this disclosure should be construed to limit any right that you may have to take civil or criminal legal action to resolve your complaints.

CCC Student Grievance Procedures (Pre-2011 Rev.)

LIABILITY

Throughout the academic year, some classes will meet at off-campus locations. The college will not provide transportation to these sites, and students enrolled in these classes are responsible for making their own transportation arrangements. Coastline personnel may assist in coordinating this transportation and/or may recommend travel time, routes, carpooling, etc.; however, the student does not have to follow these recommendations. The CCCD is in no way responsible, nor does it assume liability, for any injuries or losses resulting from this non-sponsored transportation. If you ride with another student, that student is not an agent of, nor driving on behalf of the District.

Under the California Code of Regulations, Subchapter 5, Section 55450, if you participate in a voluntary field trip or excursion, you hold the CCCD, its officers, agents and employees harmless from all liability or claims that may arise out of or in connection with your participation in this activity.

PARKING REGULATIONS

- **Permit Required:** Parking permits are required at the Newport Beach and Garden Grove Campuses. Permits are also required to park at the Le-Jao Center City Hall North lot (stalls 268 through 340) and Community Service lot (stalls 556 through 688). Any motorized vehicle requiring registration with the California Department of Motor Vehicles (DMV) must have a current parking permit affixed to the inside lower-left corner of windshield in the manner indicated on the instructions. Motorcycles (mopeds) will have the permit affixed to the left front fork. Cars without permits properly displayed will be cited. Vehicles may park only in spaces or areas designated for vehicle parking. PURCHASE OF A PARKING PERMIT DOES NOT GUARANTEE A PARKING SPACE ON CAMPUS.
- **Purchase parking permits online:** Current semester permits are now available online at: coastline.edu
- Daily parking permits can also be obtained from the office at each area site.
- **Blue (Handicapped—DMV) Handicap permit:** must be displayed to park in designated spots.
- **Responsibilities for Penalties:** The registered owner of any vehicle on a Coastline site shall be held responsible for any liability or damage claims including parking or other traffic
- violation penalties arising in connection with the possession and/or operation of the vehicle on the Coastline site.
- **Liability:** Coastline is not responsible and assumes no liability for damage or theft of any vehicle or its contents.
- **Lost, Stolen, Damaged Permits or Sold Vehicles:** Replacement of lost, damaged or permits sold with the vehicle will be \$30. Stolen permits are to be reported to the Public Safety office.

PARKING, TRAFFIC RULES AND REGULATIONS

Enforcement:

Students who fail to pay parking fines may have their academic records encumbered until all outstanding fines have been paid. Penalties may be added to each citation. The DMV and a collection agency may be notified. PARKING AND TRAFFIC RULES AND REGULATIONS WILL BE IN EFFECT 24 HOURS A DAY.

Parking Regulation/Citation Penalties:

Section numbers and regulations:

- 103 Unauthorized use of permit (stolen/forged/altered). BAIL: \$40
- 208 Overnight parking. BAIL: \$35
- 210 Unauthorized sales/distribution. BAIL: \$35
- 401 Parked outside marked stalls. BAIL: \$35
- 402 Parked overlapping stalls. BAIL: \$35
- 403 Parked on restricted area. BAIL: \$35
- 404 Parked in motorcycle/moped area. BAIL: \$35
- 405 Backed into diagonal stall. BAIL: \$35
- 406 Parked blocking traffic. BAIL: \$40
- 407A Parked in prohibited parking zone (i.e., Red curb). BAIL: \$40
- 407B Limited parking zone violation (i.e., timed or loading). BAIL: \$35
- 408 Parked overtime in Visitor area. BAIL: \$35
- 409 Parked in Handicapped area. BAIL: \$250
- 410 Parked in Staff area. BAIL: \$35
- 411 Parked creating traffic hazard. BAIL: \$40
- 412 Lack of visible/valid parking permit. BAIL: \$35
- 413 Expired parking meter. BAIL: \$35
- 414 Parking in electric vehicle stall without charging. BAIL: \$35

PERSONAL SECURITY CODE

To ensure the security of your records, you will be required to establish a password for your [MyCCC](#) Portal. You will be asked to do this the first time you log in to the system. Once you have established your password, it will be REQUIRED for all future online transactions at Coastline College, Golden West College and Orange Coast College. If you forget your password, you may go to our website at www.coastline.edu and click on "[MyCCC](#)". Then follow the steps under password reset, to reset your password. Your password is yours and yours alone and is not available to the staff at the college for reference.

All in-person transactions require Photo ID. If a student wants someone else to handle their transaction, the person designated must present written authorization signed by the student (regardless of relationship or age) and photo ID at the time of the transaction.

PREREQUISITES, COREQUISITES AND OTHER ENROLLMENT LIMITATIONS

All prerequisites or corequisites identified in Coastline's catalog and class schedule were established according to state laws as outlined in the CCCD's Model Plan. Except for CCCD priority registration procedures for continuing students, and courses or programs with prerequisites or corequisites, all Coastline classes are open to enrollment on a "first come, first-served" basis until they are filled to maximum capacity. Refer to the Catalog for detailed information or contact the Admissions and Records Office (714) 241-6166.

SEXUAL MISCONDUCT INFORMATION & TITLE IX COMPLIANCE

Members of the Coastline College (CCC) community, guests and visitors have the right to be free from sexual violence. All members of the campus community are expected to conduct themselves in a manner that does not infringe upon the rights of others. CCC has zero tolerance for sexual misconduct. When an allegation of misconduct is brought to an appropriate administrator's attention and a respondent is found to have violated any sexual misconduct district policy, serious sanctions will be used to reasonably ensure that such actions are never repeated. The following is intended to define community expectations and to establish a mechanism for determining when those expectations have been violated.

SEXUAL MISCONDUCT OFFENSES INCLUDE, BUT ARE NOT LIMITED TO:

- Sexual Harassment
- Non-Consensual Sexual Contact (or attempts to commit same)
- Non-Consensual Sexual Intercourse (or attempts to commit same)
- Sexual Exploitation
- Domestic Violence

SANCTION STATEMENT

Any student found responsible for violating the CCCD policy on Non-Consensual or Forced Sexual Contact (where no intercourse has occurred) will likely receive a sanction ranging from probation to expulsion, depending on the severity of the incident, and taking into account any previous campus conduct code violations. Please refer to Coast Community College District Administrative Procedures 5910 for full details.

The Title IX investigation team reserves the right to broaden or lessen any range of recommended sanctions in the case of serious mitigating circumstances or egregiously offensive behavior. Neither the initial hearing officers nor any appeals body or officer will deviate from the range of recommended sanctions unless compelling justification exists to do so.

PRIVACY AND REPORTING:

Leighia Fleming, TitleIX@coastline.edu, is the college's designated Title IX Coordinator. The Title IX Coordinator is responsible for the oversight of Title IX, initiating notice and/or investigation of sexual misconduct excluding cases involving personnel (not related to a student). The Title IX Coordinator will assign Title IX investigators, who are members of the Investigation Team, to investigate allegations of gender-based discrimination and/or sexual misconduct.

The investigators will use discretion on how they act in response to notice of gender-based discrimination. Understanding that different people on campus have different reporting responsibilities and varied abilities to maintain confidentiality, the Title IX Coordinator will assign deputy investigators depending on the situation and the parties involved.

To report gender-based discrimination, sexual harassment, non-consensual sexual contact, non-consensual sexual intercourse, or sexual exploitation, please contact: Leighia Fleming, Director of Equity and Title IX at TitleIX@coastline.edu or by phone or text at (714) 241-6130

STUDENT CODE OF CONDUCT

Board Policy 5500 and Administrative Procedures 5500 STUDENT CODE OF CONDUCT AND DISCIPLINARY PROCEDURES

The Coast Community College District has special interests and purposes essential to its effective functioning as an educational institution. These include (a) the opportunity for students to attain their educational objectives, (b) the creation and maintenance of an intellectual and educational atmosphere throughout the District, and (c) the protection of the health, safety, welfare, property, and human rights of all members of the District community and the property of the District itself. The Coast Community College District has a clear responsibility in the area of student conduct to protect and promote the pursuit of its goals. The Coast Community College District Policy Regarding Student Code of Conduct and Disciplinary Procedures sets forth those acts which constitute unacceptable conduct. All alleged violations of this policy may result in referral to the College Administrator charged with enforcing this policy. The Coast Community College District reserves the right, for educational purposes, to review any action taken by civil authorities regarding students. Students are expected to adhere, and will be held accountable for adhering, to all federal, state, and local laws, in addition to all District policies and regulations not set forth herein. A student of the Coast Community College District accepts the responsibility to conform to all District rules and regulations. Failure to meet this obligation will justify appropriate disciplinary actions including, but not limited to, expulsion, suspension, disciplinary probation, or reprimand. Although the District will make every reasonable effort to make the District's rules and regulations available, students are responsible for becoming familiar with them. This policy applies to all students and also applies to: a. applicants for offenses committed as part of the application process; b. applicants for offenses committed on campus and/or while participating in District-related events or activities that take place following a student's submittal of the application through his or her official enrollment; c. individuals who participate in a District-sponsored program; and d. former students for offenses committed while a student. If specified in the campus regulations, this policy shall also apply to conduct that occurs off campus and that would violate student conduct and discipline policies or regulations if the conduct occurred on campus, or where the conduct occurs within a reasonable distance from the campus and such conduct disrupts or interferes with the educational mission of the campus. The following acts are defined by the District to be unacceptable. The list is not all inclusive. The Chancellor and/or College President may add violations to this code as they deem appropriate subject to the provisions of Section 3.50. A student found to have violated any of the following regulations is subject to the maximum sanction of expulsion. Being under the influence of drugs and/ or alcohol or the existence of other mental impairment does not diminish or excuse a violation of the Disciplinary Code. The District may impose discipline for the commission, or attempted commission, of the following types of violations by Students, or for aiding or abetting, inciting, conspiring, assisting, hiring or encouraging another person to engage in a violation of this Student Code of Conduct, or for any violation of state or federal law.

The following does not excuse a violation of this Student Code of Conduct:

- Being under the influence of alcohol, drugs, or other intoxicants
- Disability
- Psychological impairment
- Academic Misconduct
- Alcohol
- Assault/Battery

- Continued Misconduct or Repeat Violation
- Dating Violence
- Discrimination
- Dishonesty
- Disorderly or Lewd Conduct
- Disruption of Educational Process
- Disruptive Behavior
- Disturbing the Peace
- Drugs
- Endangering Welfare of Others
- Failure to Appear
- Failure to Comply or Identify
- Failure to Obtain Permits
- Failure to Repay Debts or Return District Property
- False Report of Emergency
- Forgery
- Fraud
- Gambling
- Harassment/Bullying
- Hateful Behavior
- Hazing
- Inappropriate Usage of Social Media
- Infliction of Mental Harm.
- Misrepresentation
- Misuse of Identification
- Possession of Stolen Property
- Possession of Weapons
- Public Intoxication
- Sexual Harassment
- Sexual Misconduct
- Serious Injury or Death
- Smoking
- Stalking
- Theft or Abuse of District's Computers or Electronic Resources
- Theft or Conversion of Property
- Trespass and Unauthorized Possession
- Unauthorized Tape Recording
- Unauthorized Use of Course or Copyrighted Materials
- Unauthorized Use of District Keys
- Unauthorized Use of Property or Services
- Unreasonable Demands
- Unwelcome Conduct
- Violation of Driving Regulations
- Violation of Health and Safety Regulations
- Violation of Law
- Violation of Posted District Rules

- Violation of Published Computer/Network Usage Policy(s), Procedures, or Guidelines.

A copy of the Student Code of Conduct may be found online at:

- ccd.edu/boardoftrustees/BoardPolicies.com
- or may be reviewed at Coastline College—College Center, Student Services Office.
- Or view BP 5500 and Administrative Procedure at https://www.cccd.edu/assets/documents/board/BP/BP_5500_Student_Code_of_Conduct.pdf

STUDENT RECORDS

The Admissions office is responsible for registering students and maintaining active and permanent records. Coastline complies with the provisions of the Family Rights and Privacy Act of 1974 (Buckley Amendment) which gives the student the right to see the official school record and restricts distribution of those records. A detailed description of this act is in the Catalog.

- **Active Records:** All requests for changes to a student’s current class program or information on file should be made through the Admissions office, (i.e., adds to program, withdrawal from class, name and address changes, etc.).
- **Additional Fees:** Verification of enrollment costs \$5, and early grade letter costs \$2.
- **Cumulative files:** The Admissions office maintains a cumulative file on each student who has requested transcripts from institutions of prior attendance. The file, containing copies of high school and college transcripts, is available to the student for review and/or for counseling appointments.
- **Distribution of Student Records to High Schools:** Coastline may send to District feeder high schools academic reports reflecting students who have graduated from high schools within the last five years. These reports include the student’s name, address, identification number, classes, grades, grade point average and major. This data assists high schools in evaluating their academic program in relation to student activity in college. Students who prefer their academic record not be included in the documents, which are submitted to the high schools, should contact the Admissions office to have their names deleted from the report.
- **Transcripts:** Transcripts of academic work taken at Coastline will be sent to any college or university upon the student’s written request. Transcript requests must be submitted online through Credentials, Inc. at: www.coastline.edu. Allow at least five working days for processing. End of semester transcripts may be requested beginning two weeks prior to the end of the semester and are processed approximately 10-15 working days after the semester ends. There is a \$5 charge for each official transcript, however, the first two copies are free.

STUDENT RIGHTS

The CCCD and Coastline are committed to the concept and principles of providing all persons with equal opportunity in employment and education by prohibiting discrimination based on race, sex, color, gender expression, religion, age, national origin, ancestry, sexual orientation, marital status, medical condition, physical or mental disability, military or veteran status, or genetic information. This commitment applies to every aspect of education and personnel policies and practices in the treatment of employees, students, and the general public.

The right to nondiscrimination in education and employment is guaranteed to persons with disabilities under a number of federal and state laws (including Section 504 of the Rehabilitation Act of 1973, the Americans with Disabilities Act (ADA) and the California Fair Employment and Housing Act). Students have the right to be free from discriminatory actions, including sexual harassment.

Contact one of the following college personnel:

- Renaté Akins, Americans with Disabilities Act (ADA) officer, (714) 241-6146;
- Renaté Akins, Director of Human Resources, (714) 241-6150;

- or Leighia Fleming, Director of Equity and Title IX, (714) 241-6130 for further information.

LGBTQIA+ Campus Liaison

Coastline College has an expressed commitment to equity and inclusion for students, faculty and staff members who are lesbian, gay, bisexual, transgender, queer/questioning, intersex, and asexual (LGBTQIA).

Coastline College is designated as a safe and inclusive space for LGBTQIA+ individuals. The Office of Student Equity provides LGBTQIA+ resources for students, faculty, and staff to assist with creating a welcoming environment for all members of the campus community.

California Education Code Section 66271.2 indicates that the Governing Board of California Community Colleges has requested that each community college district designate an employee at each college as a point of contact for the needs of LGBTQIA faculty, staff, and students. In addition, “at a minimum, the name and contact information of the designated employee shall be published on the internet web site for the respective campus and shall be included in any printed and internet-based campus directories.

The LGBTQIA+ Campus Liaison is Leighia Fleming (she/her/hers), Director of Student Equity and Title IX. For inquiries, questions, or concerns, please reach out at lfleming5@coastline.edu or 714-241-6130.

Student Right-to-Know

In compliance with the Student-Right-to-Know and Campus Security Act of 1990 (Public Law 101-542), Coastline makes its completion and transfer rates available to all current and prospective students at the following website: <http://srtk.cccco.edu/index.asp> A copy of this information may be obtained by calling the Public Relations office at (714) 241-6186.

NEED MORE INFORMATION?

WELCOME CENTER

Any information you may need to be found at the Information Center. Coastline College is waiting to help you. We're here to help you get the information you need to succeed at Coastline. Call us or email us at the College Center in Fountain Valley, CA and let us connect you to important services on campus.

Whether you need assistance with applying to the College, troubleshooting an issue with your registration, or contacting a specific individual or department, we will help get the information you need.

The Coastline Information Center is open Monday-Friday (except for national holidays and college closures) from 8:00 a.m. – 5:00 p.m.

The Welcome Center can provide you with information regarding any of the following topics:

- General information about Coastline College
- Financial Aid services, Counseling services, Assessment, Special Services
- General assistance with application/registration issues
- College event details
- Graduation and Completion Rates
- Security Policies, Crime Statistics, [Campus Security](#) , etc.

Email: infocenter@coastline.edu

Phone: (714) 546-7600

Last Edited September 23,2020

By Patty Franco pfranco@coastline.edu

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